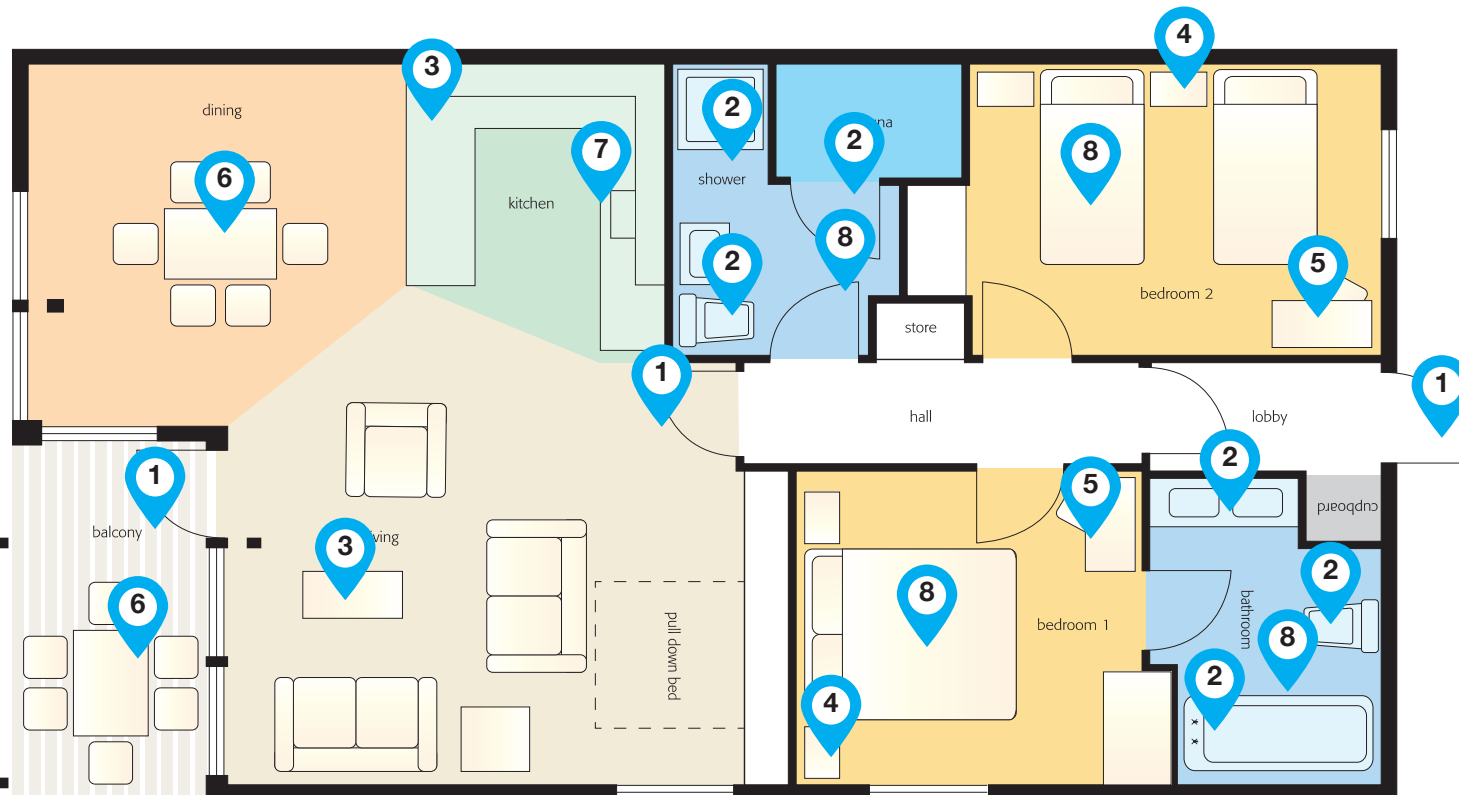


Langdale Self Catering Accommodation

The comfort, confidence and safety of our guests and colleagues is paramount. So, we have introduced a rigorous '8 High-Touch, Deep Clean Point' procedure for all accommodation, on top of our already extremely high cleaning standards.

- All staff have been trained with new workplace procedures in accordance with workplace risk assessment based on government guidance
- Lodge Housekeeping office has been re-located in order to maintain aid social distancing when the team are on site and a one-way system is in place.
- Social distancing will be maintained whilst staff are in lodges cleaning eg, 1 cleaner per lodge where possible or 1 cleaner per floor.
- All staff will be wearing PPE when they clean your lodge.
- We will use disposable cleaning cloths
- All superfluous soft furnishings will be removed for the time being
- All hard surfaces will be cleaned with warm soapy water and then these surfaces will be disinfected with commercial grade disinfectant
- Cleaning products used across the Estate are chosen in partnership with our chemical specialist Ecolab and are WHO recommended.
- All lodge cleaners will wear disposable gloves and aprons for cleaning. These will be double-bagged, and then safely disposed of.
- We will pay particular attention to surfaces which are most regularly used and which we have identified as the 8 high-point deep clean points
- We are installing wall mounted hand sanitiser units in every self catering property.
- All lodges will be well ventilated during the process of cleaning and windows will be left open in readiness for your arrival.



Accommodation layout for illustration purpose only.

8 High-Touch, Deep Clean Points

- 1 Door Handles**
All door handles throughout the property are cleaned first and last thing before guests arrive.
- 2 Bathroom Surfaces**
All bathroom hard surfaces, taps, controls and toiletries are thoroughly cleaned.
- 3 TV Controls & Telephone**
The TV, TV controls and telephone are cleaned.
- 4 Lamps & Switches**
The lamps, lamp switches and all sockets and light switches are cleaned.
- 5 Cupboard & Drawer Handles**
All cupboard and drawer handles, doors and shelves are cleaned.
- 6 Hard Surfaces**
All hard surfaces are thoroughly cleaned.
- 7 All Kitchen Items / Appliances**
All kitchen items and appliances will be cleaned thoroughly.
- 8 Bed Linen, Towels & Robes**
All bed linen, towels and robes are washed at 60°C

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