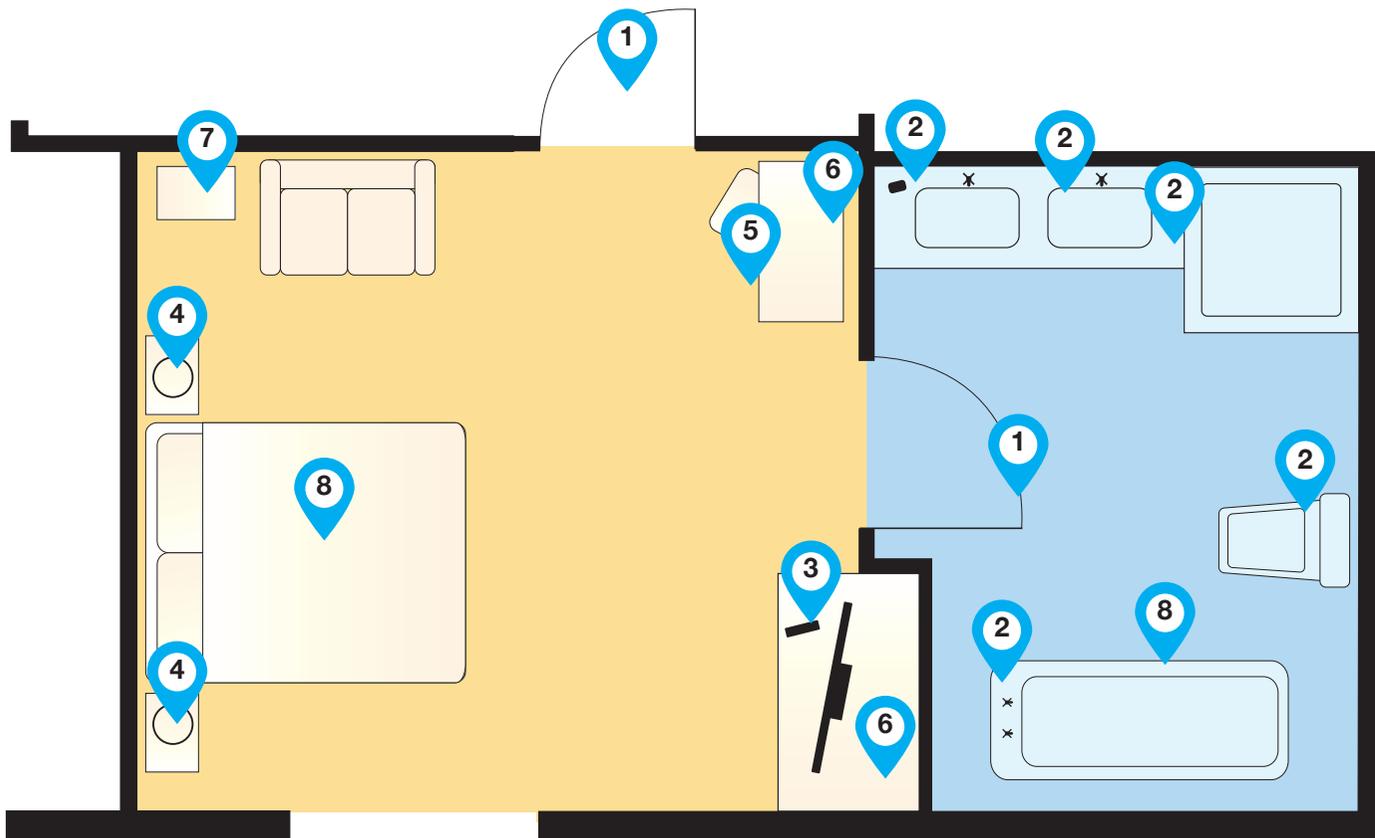


# Langdale Hotel Accommodation

The comfort, confidence and safety of our guests and colleagues is paramount. So, we have introduced a rigorous '8 High-Touch, Deep Clean Point' procedure for all accommodation, on top of our already extremely high cleaning standards.

- All staff have been trained with new workplace procedures in accordance with workplace risk assessment based on government guidance
- Hotel Housekeeping office has been re-located in order to maintain aid social distancing when the team are on site and a one-way system is in place.
- Social distancing will be maintained whilst staff are in hotel rooms cleaning eg, 1 cleaner per room where possible.
- All staff will be wearing PPE when they clean your room.
- We will use disposable cleaning cloths
- All superfluous soft furnishings will be removed for the time being
- All hard surfaces will be cleaned with warm soapy water and then these surfaces will be disinfected with commercial grade disinfectant
- Cleaning products used across the Estate are chosen in partnership with our chemical specialist Ecolab and are WHO recommended.
- All room cleaners will wear disposable gloves and aprons for cleaning. These will be double-bagged, and then safely disposed of.
- We will pay particular attention to surfaces which are most regularly used and which we have identified as the 8 high-point deep clean points
- Pure Lakes hand sanitiser will be available in every hotel room.
- All rooms will be well ventilated during the process of cleaning and windows will be left open in readiness for your arrival.



Hotel Room layout for illustration purpose only.

## 8 High-Touch, Deep Clean Points

- 1 Door Handles**  
All door handles throughout the room are cleaned first and last thing before guests arrive.
- 2 Bathroom Surfaces**  
All bathroom hard surfaces, taps, controls and toiletries are thoroughly cleaned.
- 3 TV Controls & Telephone**  
The TV, TV controls and telephone are cleaned.
- 4 Lamps & Switches**  
The lamps, lamp switches and all sockets and light switches are cleaned.
- 5 Cupboard & Drawer Handles**  
All cupboard and drawer handles, doors and shelves are cleaned.
- 6 Hard Surfaces**  
All hard surfaces are thoroughly cleaned.
- 7 Tea & Coffee Making Facilities**  
All tea and coffee making facilities including the packets are cleaned and replaced.
- 8 Bed Linen, Towels & Robes**  
All bed linen, towels and robes are washed at 60°C

# LANGDALE

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