



Langdale Leisure Ltd

Environmental Policy October 2010

Langdale is a holiday resort with a 56 bedroom Hotel and 100 self-catering lodges. We have two restaurants a bar and a traditional Lakeland pub. On average there are 300-400 guests on site at any one time. We employ around 200 people 70 of which live on site.

The Board of Langdale Leisure Ltd recognise their responsibility to manage the environmental impacts of our activities. We have assessed our activities and identified that our significant environmental impacts include:

- a. Energy consumption
- b. Waste management
- c. Local ecology
- d. Water usage
- e. Others – including chemical usage and education

In order to promote good environmental practices our general environmental policies are:

1. To identify the significant environmental impacts of our activities.
2. To develop suitable objectives, targets and management programmes, applying appropriate operational procedures to minimise our significant environmental impacts during normal, abnormal and emergency conditions.
3. To comply with relevant legislation, regulation and other requirements relating to our significant environmental impacts.
4. To prevent pollution, minimise our inputs of utilities and resources and the outputs of emissions to the atmosphere, effluents to waters/sewers and wastes to disposal facilities; endeavouring to re-use, recover or recycle materials where practicable.
5. To ensure that environmental responsibilities are defined, communicated and understood at all levels within our organisation and provide appropriate training where needed.
6. To ensure that suppliers and contractors understand the Company Policy and assist them in developing appropriate systems and a responsible approach with regard to environmental issues.
7. To communicate, co-operate and respond to the views of interested parties, including stakeholders, customers and the general public, on environmental issues, where this is practicable and likely to result in an overall improved environmental performance.
8. To strive for continual improvement in overall environmental performance.

What we are doing:

1. Energy consumption

- a. Energy conservation training to all our colleagues
- b. Use maximum insulation wherever possible
- c. Avoid leaving appliances on stand-by
- d. We have installed individual controls to all radiators
- e. We have installed low energy light bulbs wherever possible
- f. Install timer light switches wherever possible
- g. Installed a Biomass carbon neutral energy systems
- h. Investigation a Hydro carbon neutral energy system via a community based project
- i. Purchase energy efficient equipment
- j. Rooms fitted with entry card controlled lighting.
- k. Programme to install reflective film behind radiators wherever possible.
- l. Installation of gas optimisers to all main hotel boilers.

2. Waste management

- a. Re-use as much as possible – we have a dispenser system for cleaning products which means we re-use containers.
- b. Reduce packaging – we are try to purchase products that have a minimum of packaging.
- c. Recycling – we have facilities for; glass, paper, cardboard, drinks cans, plastic, fluorescent tubes, ink and toner cartridges, batteries.
- d. Small electric items and redundant furniture is donated to Impact Housing Association.
- e. Waste Oil is donated to Esthwaite Green Community Group for conversion to biodiesel.

3. Local ecology

- a. The support the Man at the Top footpath repair scheme so far the estate has donated £157,000+ this has been matched by double EU funding
- b. Re-generation and marketing of our Nature Trail for the promotion of indigenous wildlife
- c. We have been awarded the Gold CBEN environmental award.
- d. We participate in the Red Squirrel watch scheme and are actively controlling the grey squirrel population with outside assistance.
- e. We operate 2 bird feeding stations on the Estate and have installed additional bird boxes.
- f. We have expanded our wild flower meadow at Elterwater Hall
- g. We have developed a Biodiversity Management Plan in conjunction with Lancaster University.
- h. We propose to undertake a major planting scheme (2500) for native trees for Winter 2008.

4. Water usage

- a. We are working with local contractors to find ways of reducing the amount of leaks from the tarns and waterways on site
- b. We are considering the installation of a Hydro power generator
- c. We have completed the installation of aerators in all guest bathrooms to reduce the level of water usage
- d. We have installed hippo water saving devices to cisterns wherever possible.

5. Others – including chemical usage and education

- a. We have carried out an audit of the chemicals we use on site we will then use this to highlight any practices or purchases that can be altered to reduce the use of any potential chemicals such as cleaning materials
- b. We are sourcing a reliable supply of recycled paper for use in offices and for marketing material. We are trying to find a supply which does not utilize harmful bleaches in its production process. We have moved our print supply to Badger Press an CBen Gold accredited.
- c. We encourage our colleagues to car share wherever possible and recently ran the National Liftshare Day campaign.
- d. We are working with CAMRA and Friends of the Lake District to promote car free days out.

- e. We support local organizations such as the Chapel Stile and Lakes Schools, Langdale First Responders, The Tourism and Conservation Partners for whom we are Ambassadors and Cumbria Wildlife Trust.
- f. We try whenever possible to purchase local goods and services as well as Fair Trade and organic produce.
- g. By using a UV system for pool disinfectant we have reduced water consumption.

What you can do:

Obviously you are here to enjoy the facilities and the area and most of all to have a great time but we would be very grateful if you could help us do our bit by following the following guidelines:-

1. Help reduce energy consumption by switching off your bedroom lights when the room is empty, closing your curtains in winter to keep heat in the room, and turn down the thermostatic control on the radiator to a comfortable level.
2. Think about water consumption when taking a shower, and don't wash your hands or clean your teeth under a running tap – put the plug in instead!
3. Let us know if you notice any leaking or dripping taps – they lose a lot more than you think!
4. Help yourself to leaflets of local attractions but don't take more than you need and you could even return them after use.
5. Use our recycling facilities – for bottles, paper, cardboard, cans and plastic.
6. Buy local or Fair Trade produce whenever you can.
7. Leave the car behind! Use the local transport. We have walking and bus routes available at Reception – there are great views from all the routes and lots of visitor attractions within easy reach.
8. Bikes are available for hire.
9. Enjoy our beautiful wooded grounds and do a spot of bird watching.
10. Don't drop litter. Litter can be very harmful to wildlife.
11. You can make a contribution to the Tourism & Conservation Partnership to help with local conservation projects.